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December 4, 2002

FCC-Docket#CG02-278
445 12th Street SW
Washington, DC 20554

RE: DOCKET#CG02-278

First, I want to thank Debra for all of her assistance. In the past few months I have been receiving "Hang Up" telephone calls. I have been getting as many as 5-10 a day. When I answer, they hang up. My complaint is that "unknown name and unknown number show up on my caller ID. In speaking with the local police and the local Telephone Company, I have found that there is nothing that can be done about it. The Telephone Company cannot trace the call, or won't. They suggested that I change my phone number, but that would only put me on someone else's list.

I have been told that the reason they can't track the calls is because the phone that the person doing the calling is using, is untraceable. (I have my doubts about this, I'm sure there is a way.) I was also told that some cell phone companies are not required to report the numbers that are being used, especially those with prepaid cards.

I have already added my phone number to the State "Do Not Call" List. I have already written a letter most recently to the Direct Marketing Association. I am also pleased that the Federal Trade Commission is working on a National "Do Not Call" List. But my concern is the companies that are NOT a member of the Direct Marketing Association. What good is getting on a Do Not Call list, if these companies are not getting access to the request of consumers, and that violation of this request is punishable.

I am aware that some companies have computers that repeatedly dial hundreds of numbers at one time until they reach someone and then hang up on those who did not answer first. But they have infringed on my time. Companies even have phone lines that they call out on, but you can't call them back to tell them to stop calling. You can't get help from the phone companies on this either. I don't have any enemies that I am aware of, but the calls scare me. Am I being watched, is someone waiting for me to come home or leave home?

I propose enacting a new law that would enable all consumers to block UNKNOWN Name and UNKNOWN Number calls to their homes. and that all calls be made traceable by the phone companies, regardless of the caller's origination or equipment used. The main objective would be to have the ability to block any call that we choose. Presently, I cannot block unknown name and number, but with our technology we **should be able to.** Our technology has advanced so rapidly; our laws should advance just as **swift.** Not only would this law prevent unsolicited calls, it would dramatically reduce nuisance calls, theft by phone, harassing phone calls, and help protect our elderly.

I am being violated. I am paying for a phone service that others are allowed to use at will. This is my phone for me to use, not someone else, not someone's computer, nor for anyone's

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convenience except mine. I remember on Thanksgiving Day last year, five minutes before sitting down for dinner, I was disrupted by a Telemarketer. How sad that he was working instead of enjoying his family. This Thanksgiving, I gave thanks that no Telemarketers called.

As petty as this complaint may sound, I feel sure that millions of Americans would stand **up** and celebrate the day this new law was passed. Please help **us** stop getting unwanted calls. Enough is enough.

I thank you for your time and would appreciate a response.

Sincerely,

F. Jenny Holder

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FJH

CC Federal Trade Commission, Attn CRC-240, Washington DC 20580
President George Bush Jr. 1600 Pennsylvania Ave., Washington DC 20500
Direct Marketing Association, P.O. Box 643, Carmel, NY 10512
Senator John Breaux, U.S. Senate, 503 Hart Senate Bldg., Washington, DC 20510
Senator Mary Landrieu, U.S. Senate, 724 Hart Senate Bldg., Washington, DC 20510
Congressman Billy Tauzin, 2183 Rayburn House Office Bldg., Washington, DC 20515
EATEL Telephone Company, P. O. Box 880, Gonzales, La 70707-0880